



Supply Chain Warehouse Operative Level 2 Apprenticeship Standard

Warehouse Operatives work in various warehouse environments taking deliveries, checking for damaged/missing items, storing goods, moving stock, picking/packing orders, loading goods for dispatch, maintaining stock records/documentation and cleaning. They are skilled at working under pressure and to tight deadlines.

The role requires safe use of a variety of equipment, machinery and vehicles, as relevant to the role and setting. This could include mechanical racking systems, materials handling equipment (MHE) or fork lift trucks.

Warehouse Operatives communicate with a wide range of people/customers. They have a passion to meet customers' expectations by providing a quality service that encourages repeat business. Individuals in this role are highly competent in using industry-recognised systems and associated services (e.g. Traffic/Warehouse Management Systems).



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Example job roles

Warehouse Operative, Warehouse Assistant, Stock Coordinator, Logistics Coordinator, Handling Agent.

Eligibility/Entry requirements:

- Aged 16+ years
- Employed in a suitable role
- Willing to work towards Functional Skills Level 2 Maths and English (if required)

Price:

£3,000 (inclusive of End Point Assessment)

Progression route:

The Warehouse Operative role may be a gateway to further career opportunities, such as Team Leading and Management.



Key facts:

Typical Duration	12-15 months
Study mode/frequency	Regular attendance on bespoke virtual learning environment and face-to-face meetings planned in with a dedicated tutor
Apprenticeship standard	Upon completion the apprentice will receive: <ul style="list-style-type: none">• Supply Chain Warehouse Operative Level 2 standard
Knowledge and Skills	<ul style="list-style-type: none">• Materials and equipment handling• Waste and the environment• Safe use of equipment and machinery• Packaging, moving, handling and receiving stock• Use of IT, technology and systems• Regulation and legislation• Customer service• The vision, objectives and brand of the organisation• Proposed and actual changes to systems• Health & Safety• Communication and effective working
Behaviours	<ul style="list-style-type: none">• Integrity, credibility, honesty, positivity and personal drive• Personal commitment to minimising the effect of work on the environment• Take ownership of own performance and skills• Adapt to and embrace the use of technology, systems and equipment
Functional skills	Required to work towards Level 2 in Maths and English, unless exempt with recognised prior learning.
Assessment	End point assessment which may include: test of knowledge; competency based interview; assessment of evidence; presentation & questioning and a professional discussion.

Call **01949 20976** or email engagement@srededucation.co.uk for further information.